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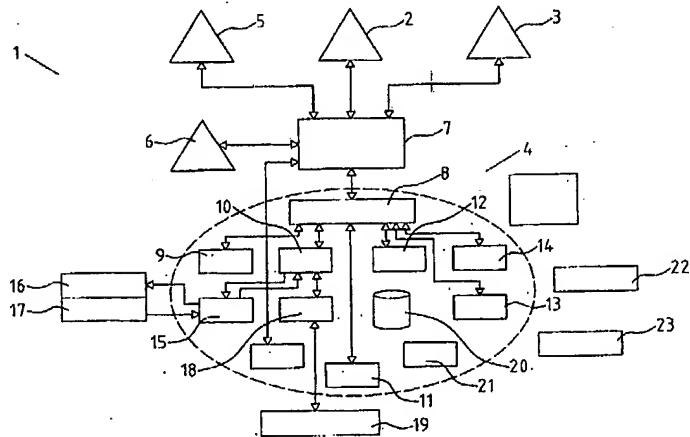
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(54) Title: A METHOD OF SCHEDULING DELIVERY OF GOODS



WO 2005/027004 A1

(57) Abstract: This invention relates to a method of scheduling delivery of goods from a Logistics Company Depot (LCD) (2) to a customer having a customer communications device (3) having an associated customer account and being capable of receiving and transmitting a text message in a system comprising a scheduling computer (4) having a scheduling memory and a communications network. The geographic location of the customer communications device (3) is determined at a predetermined initial time and depending on the distance between the customer communication device and the pre-agreed delivery drop off location, a further text message either cancelling or confirming the delivery is sent. Dark house calls are avoided by predicting whether a customer is likely to be present at the agreed delivery time at the location.